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**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking Regarding)
Revisions to the California Universal Telephone) R.11-03-013
Service (LifeLine) Program.)
_____)

**COMMENTS OF
IFOSTER
IN RESPONSE TO
“RULING REQUESTING COMMENTS ON AUGUST 6-7, 2018 WORKSHOP AND ON
POTENTIAL CALIFORNIA LIFELINE PILOT PROGRAMS”**

Introduction

Pursuant to the August 31, 2018 Administrative Law Judge’s Ruling Requesting Comments on the August 6-7, 2018 Workshop (“August Workshops”) and on Potential California Lifeline Pilot Programs (hereinafter, “the Ruling”) in the above-captioned proceeding, iFoster¹ respectfully submits these Comments on the Ruling. These Comments are timely filed.²

In light of the *Fourth Report and Order, Order on Reconsideration, Memorandum Opinion and Order, Notice of Proposed Rulemaking, and Notice of Inquiry* (“NPRM/NOI”)³, issued on December 1, 2017 by the Federal Communications Commission (“FCC”), and also in light of the significant number of California LifeLine-eligible current and former foster youth that are not currently participating in the California LifeLine program, iFoster supports the California Public Utilities Commission’s (“CPUC” or “Commission”) efforts for increasing participation in the LifeLine Program for eligible adult foster youth and the Commission’s

¹ iFoster is a party on the service list in this proceeding and has previously participated in this proceeding as a party since 2013.

² The Ruling set September 10, 2018, as the due date for submission of comments on the Ruling.

³ See the Ruling at pg. 2, *see also* In the Matter of Lifeline and Link Up Reform and Modernization et al., WC Dkt Nos. 11-42, 09-197, 17-287 Fourth Report and Order, Order on Reconsideration, Memorandum Opinion and Order, Notice of Proposed Rulemaking, and Notice of Inquiry (NPRM/NOI), FCC 17-155 (rel. December 1, 2017).

consideration of expanding LifeLine participation to minor foster children in recognition of the digital deficit of this population. iFoster commends the Commission's desire to support the digital access of California's current and former foster youth who are among the most disconnected, at-risk population in the state. While 90% of their peers and 79% of their low-income peers are connected according to Pew Research Center, only 21% of urban foster youth and 5% of rural foster youth in California have regular technology access⁴. This lack of access detrimentally impacts their ability to achieve academically, earn and keep employment, and successfully transition to independence once they age-out of foster care. The results are stark, within 4 years of aging out of care, 50% of California foster youth are unemployed, those employed will earn less than \$7,500 a year, 50% will have experienced homelessness, and 70% will be on some form of public assistance. Further, less than 3% will ever achieve a bachelor's degree. This inability for foster youth to successfully transition to adulthood and independence not only impacts their lives, but the economy of California. A March 28, 2017 report by the Opportunity Youth Network calculates the annual cost of each opportunity youth at \$15,867.20 in lost tax revenue, government health expenditures, government crime expenditures, and welfare costs. The resulting cost to California is approximately \$381 Million each year and a continuing cycle of unfulfilled potential. iFoster believes that the Commission's proposal for a Foster Youth Pilot as one of the pilot LifeLine programs could have a significant positive impact on the digital divide of foster youth and their ability to successfully transition to adulthood in today's connected society.

⁴ California foster youth technology access, iFoster survey of 3,063 foster youth in Fresno, Los Angeles, Madera and Placer counties, 2016-2017

Discussion

I. THE COMMISSION SHOULD APPROVE THE PILOT PROGRAM FOR CALIFORNIA FOSTER CHILDREN AND YOUTH.

Over the last two months, iFoster has worked with the Commission, Boost Mobile, and representative County Child Welfare departments (LA County Department of Children and Family Services and Sacramento County Department of Health and Human Services) to develop a viable solution for providing LifeLine programming to current and former foster youth. Given the privacy concerns of children and youth in the foster care system and the legal liability of the county and state as the legal guardians of these minor and non-minor dependents, specific checks and approvals have to be put in place to ensure the Foster Youth Pilot is implemented in accordance with county child welfare regulations ensuring the safety and protection of minor and non-minor dependents of the state of California while also creating a process easy enough to ensure maximum participation of eligible children and youth. A referral, application, eligibility, and approval plan for minor and non-minor dependents in foster care, as well as for former foster youth has been developed. This plan is attached hereto as Attachment A.

iFoster respectfully requests that the Commission utilizes this plan for eligibility, outreach and referral, and approval in lieu of current LifeLife provisions governing enrollment processes of General Order (“G.O.”) 153 for carrying out the purposes of the Foster Youth Pilot. The suspension of such provisions of G.O. 153 for this pilot is necessary in order for the Commission to: (a) obtain data and evaluate the effectiveness of potential process and rule changes that will increase California LifeLine participation of this at-risk population, (b) ease some of the existing hurdles in the current California LifeLine application, verification and recertification processes that have hitherto restricted participation of eligible current and former foster youth, (c) support and align with the legal requirements of state and county child welfare

departments responsible for the guardianship of these minor and non-minor dependents, and (d) test out other possible rule changes that may be appropriate in response to potential final actions undertaken by the FCC in the *NPRM/NOI*.

Further, iFoster respectfully submits that implementation of this plan will require allocation of resources from iFoster to work with each County Child Welfare department and their County Council to achieve approvals and launch in a specific county, as well as resources to manage the day-to-day referral, eligibility, and approval process once approved within a county.

The process, budget, and operational details of the Foster Youth Pilot are set forth in Attachment A. Although the Foster Youth Pilot is substantially developed, the process as depicted in Attachment A relies on Commission funding, among other related assumptions, and is therefore subject to further change, refinement and revision. iFoster and its carrier partner, Boost Mobile, will continue to collaborate with Commission staff and other potential carrier partners (as currently identified and those yet to be identified by Commission staff) regarding all facets of the Foster Youth Pilot, not only through the launch of each phase, but through the conclusion of the pilot.

Conclusion

For the reasons discussed herein, iFoster respectfully requests that the Commission approve the Foster Youth Pilot as set forth in Attachment A.

Respectfully submitted:

iFoster

/s/ _____
Serita Cox

Dated: September 10, 2018

Serita Cox
CEO
iFoster Inc.
10049 Martis Valley Road, Unit C
Truckee, CA 96161

Attachment A

Foster Youth Pilot Program Plan

1. Pilot Sizing

There are approximately 60,000 children and youth in the California child welfare system as of April, 2018, aged 0 to 20, inclusive. There is an estimated 6,600 reachable former foster youth aged 21 to 26 in California. Currently, current and former foster youth ages 18 to 26 are eligible for LifeLine as they receive Medi-Cal between these ages. This pilot project proposes to expand the age of foster youth eligibility to include minors who are old enough and responsible enough to properly use this service. County Child Welfare as the legal guardian of these children and youth will be the determinant of the overall program age range and specific youth eligibility for youth on their caseload. However, it is anticipated that the majority of counties will approve the LifeLine service for youth ages 16 to 26. Some counties such as LA County which has nearly half of California's caseload may consider younger children, but due to the increased legal restrictions and responsibilities of supervising and caring for younger children it is anticipated that younger age groups would launch later.

Table 1 and 2 below show actual children and youth in care and aged-out of care as of April 1, 2018 for the state (see Appendix A for data by CA county). Projections for penetration rates suggest a range of pilot size from ~10,000 participants to ~24,000 participants depending on age range under consideration and percent penetration. It is anticipated that at launch, the target population will be ages 16 to 26 and approximately ~20,000 in size. It is estimated that between 12,000 and 15,000 of these potentially eligible participants would want to participate and meet all eligibility criteria.

Table 1 Youth in foster care and aged of care in California from ages 16 to 26

Data Source: California Child Welfare CWS/CMS 2018 Quarter 1 Extract, April 1 2018

County	Youth Age				% Penetration		
	16-17	18-21	21-26*	Total	50%	60%	75%
California	6,101	7,222	6,662	19,985	9,992	11,991	14,988

Table 1 Youth in foster care and aged of care in California from ages 11 to 26

Data Source: California Child Welfare CWS/CMS 2018 Quarter 1 Extract, April 1 2018

County	Youth Age					% Penetration		
	11-15	16-17	18-21	21-26*	Total	50%	60%	75%
California	12,521	6,101	7,222	6,662	32,506	16,253	19,503	24,379

2. Eligibility and Eligibility Restrictions

Eligibility for the Foster Youth Pilot program is proposed to be based on: 1) foster care status; 2) age range approved by County; c) County approval that a youth in care (minor or non-minor dependent) can have LifeLine service. It is proposed that these eligibility criteria are in lieu of current LifeLine provisions governing enrollment processes of General Order 153.

Foster care status will be ascertained by the submission of either a Ward of the Court Letter of County Dependency Letter (see examples below in Figure 1 and 2). For this pilot, youth will have to have been in care on or after their 13th birthday or, if the age of being eligible for LifeLine service for any county is lowered below the age of 13, that age in care will be the lower

bound of eligibility. These official documents are generated by the County or State of origin of a youth's child protective services case.

Age range of the eligible foster youth participants in the pilot will be determined by each California County based on review and approval by County Child Welfare and County Council. As the legal guardians of these minor and non-minor dependents, County Child Welfare will have the responsibility for determining the general eligibility criteria (i.e. age range, not gang affected, not at-risk of being trafficked or has been trafficked, court order against having communications device or access) and the specific eligibility of each youth in their care. Youth out of county care (ages 21-26 inclusive) will be restricted only by their eligibility as it relates to having been in foster care on or after their 13th birthday and any legal orders banning their use of communications devices or access. iFoster will work with County Child Welfare to develop specific county eligibility criteria for each county. iFoster will work with County Child Welfare and congregate care facilities (i.e. group homes, transitional-housing) to ensure the individual rights of youth to have LifeLine service and a communications device are upheld in these facilities and used within the allowable rules and regulations of conduct required by these facilities.

Figure 1 Example Ward of the Court Letter

County of Los Angeles
DEPARTMENT OF CHILDREN AND FAMILY SERVICES
425 Shatto Place, Los Angeles, California 90020
(213) 351-9822

PHILIP L. BROWNING
Director

Board of Supervisors
HILDA L. SOLIS
HILMA CHEN
First District
MARK RILEY-THOMAS
Second District
SHELIA KUEHL
Third District
DON HARRIS
Fourth District
MICHAEL D. ANTONOVICH
Fifth District

"County Ward of Court" Verification Letter
for the purposes of Federal Financial Aid

Regarding: [Redacted]
Date of Birth: [Redacted] SSN#: XXX-XX-
Current Mailing Address: [Redacted]
County ILP Contact Number: [Redacted]
County Identification Number: [Redacted]
Indicate full State # which include County # (18), Aid Code Type # and 7 digit State #.

Start Date of Wardship: 7/17/14
Indicate Full Date
Close Date of Wardship: Open
Indicate Full Date

This letter is to confirm that [Redacted] is/was a "ward of the court" until the age of 18 under Los Angeles County from [Redacted] to Open. This means that he / she is considered a "ward of the court" for the purposes of answering the FAFSA question regarding, "Are you (a) an orphan or (b) are you (or were you until age 13) a ward/dependent of the court?" [Redacted] was placed in out-of-home care. The Financial Aid Administrator does not need to question the student about their unusually low income since the student's support comes from the State.


PLEASE NOTE: The FAFSA Application and Verification Guide states that "Payments and services received from states for foster care or adoption assistance, under Part A or Part E of Title IV of the Social Security Act" are not to be reported on Worksheet B of the FAFSA (AVG p.17). If you have any further questions, please feel free to contact the ILP/Probation Coordinator listed below.

ILP/Probation Coordinator Signature: Michael Dajorn, SCW
Date: 10/14/15

"To Enrich Lives Through Effective and Caring Service"

Figure 2

Example Proof of Dependency Letter



County of Los Angeles
DEPARTMENT OF CHILDREN AND FAMILY SERVICES
425 Shatto Place, Los Angeles, California 90029
 (213) 351-9602

BRANDON T. NICHOLS
Acting Director

Date: 4/2/18

PROOF OF DEPENDENCY

This document serves as official proof of Los Angeles County dependency status. Its intended use is to enable current and former foster youth to apply for sources of financial support including emancipation stipends, Supportive Transitional Emancipation Program (STEP), Transitional Housing Programs, Extended Foster Care, educational scholarships and grants, and health care. Reference: CDSS MPP Sec. 31-236(i)(4)(F), ACL 05-32, WIC 391(a)(2)(B)(v) and 391(a)(2)(E) of 2011 for Nonminor Dependents.

☐ This youth was a foster youth in compliance with State and Federal financial aid documentation requirements.

Youth's Name: [REDACTED]

Date of Birth: [REDACTED]

Mailing Address:
(when this letter was issued) [REDACTED]

ILP Contact Number: [REDACTED]

State Identification Number:
(Aid payment number used to identify a youth in out-of-home care) [REDACTED]

Dependency Start Date: 7/10/16

Dependency End Date: Currently under dependency

This information has been provided by:

[REDACTED]
Name of Children's Social Worker

[REDACTED]
Phone Number

Board of Supervisors
 HELOLA L. SOLIS
First District
 MARIO RODRIGUEZ
Second District
 SHEILA KUEHL
Third District
 JANICE HAHN
Fourth District
 KATHRYN BARGER
Fifth District

Proof of Dependency (Rev.06/17)

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3. Referral and Approval Process

iFoster has developed a referral and approval process for the Foster Youth Pilot program which can be customized for each county based on specific county eligibility and approval requirements. iFoster will work with County Child Welfare to identify all potentially eligible foster youth participants. Outreach will be conducted jointly as iFoster and County Child Welfare with county approved outreach materials and will include trainings of county staff, outreach presentations to staff, agencies, caregivers, and youth, sign up events and media. Applications will be completed by both the eligible foster youth and their county social worker if they are in care or by the foster youth themselves if they are out-of-care and not receiving any county after-care services. For minors, the caregiver will also need to sign and approve the application. An example of the application is attached in Appendix B.

iFoster will receive applications and approve them for LifeLine service based on the program's eligibility criteria and any specific criteria required by each county.

4. Service and Device Ordering, Activation, and Delivery

iFoster will order service from its pilot partners based on the processes developed with each pilot partner (see joint comments from Sprint Corporation and iFoster on Boost Pilot Program for case example). To protect the privacy of minors and non-minor dependents in foster care during this pilot, iFoster will assign a unique Member ID to each youth applicant. iFoster will keep on file a cross-reference list of each youth applicant and their Member ID for auditing purposes by the CPUC or carrier partners, as well as for monthly service reconciliation. iFoster will also collect data releases from each applicant that will allow them to release date-of-birth and shipping address to pilot partners. iFoster will maintain pursuant to its agreements with County Child Welfare all youth applicant files and youth data following HIPAA-compliant, secure protocols. See Appendix C for an example of Data Release Form.

iFoster will ensure each youth receives their device and will assist each youth with the activation of their service and have each youth save their relevant phone information (phone number, pin code, password, etc) in their HIPAA-compliant, secure digital locker with the iFoster online portal.

5. Issue Resolution and Termination of Service due to Ineligibility

iFoster will be the centralized hub for issue escalation if a youth has a problem with their device or service. iFoster will work with designated point people within their pilot partner organizations to resolve issues.

iFoster will also be the centralized hub for any required disconnections of service due to a youth failing to meet program and county-specific eligibility criteria. iFoster will notify pilot carrier partners of the need to terminate service and will notify the CPUC.

6. Monthly Accounting

iFoster will reconcile monthly service by Member ID against its master list of eligible youth participating in the LifeLine pilot prior to its carrier partners submitting monthly subsidy reimbursements to the CPUC.

7. Evaluation of Impact

iFoster will work with the CPUC and pilot partners to measure usage and utility during the pilot. In addition, iFoster will work County Child Welfare to develop a utility survey that measures impact on a youth's life and self-sufficiency (academic, employment, social connectiveness, overall well-being). This survey will be administered no more than quarterly and delivered via text to their LifeLine phone. Evaluation of the utility of LifeLine service to foster youth will be provided to the CPUC and pilot partners on an aggregate level. iFoster believes this data will provide feedback on the value of the pilot and more broadly of LifeLine services for foster youth.

8. Budget

iFoster is committed to the LifeLine pilot program for Foster Youth as an active and engaged partner who can work both within the restrictions and legalities of child welfare and with the CPUC and its pilot partners on developing and implementing a viable LifeLine solution for foster youth in each county in California. This engagement will require iFoster to dedicate personnel and resources which have not hitherto been allocated to LifeLine service support. iFoster would like to submit for consideration the additional budgetary needs in order to successfully implement this pilot program. Of note, not all personnel and resources are required at once since iFoster anticipates a ramp time for counties to come online. A second LifeLine Specialist will be based on roll-out of counties and level of participation. This individual is not anticipated to be needed for the first 6 to 9 months of the pilot.

Table 3 Budget Considerations

Personnel	Activity	
LifeLine Program Manager (30% allocation)	oversight of program implementation statewide including working with each county to customize program eligibility and work with County Council for approvals	23,333
LifeLine Specialist	works directly youth, their caregivers and case workers from referral to service delivery and issue resolution, understands and implements eligibility by county, participates in outreach	45,000
LifeLine Specialist	works directly youth, their caregivers and case workers from referral to service delivery and issue resolution, understands and implements eligibility by county, participates in outreach	45,000
LifeLine Accountant (10% allocation)	monthly reconciliation of participants for CPUC subsidy reimbursement to pilot partners	10,000
Benefits (23%)		28,367
Subtotal Personnel		151,700
Non-Personnel		
Communications and Graphic Design	in partnership with pilot partners and County Child Welfare, development of clear and approved communications for youth, caregivers and county staff	5,000
Travel	Travel to counties for eligibility design and planning meetings, outreach presentations to county staff, agencies, caregivers, and youth, as well as launch and other outreach events	15,000
Evaluation	Development, implementation and analysis of survey on pilot utility, including developing quarterly reports for CPUC and pilot partners	10,000
Marketing Printing and Supplies	Printing of outreach and informational materials, supplies for presentations and events	2,500
Subtotal Non-Personnel		32,500
GRAND TOTAL		184,200

Appendix A

Table 1 Foster Youth and Former Foster Youth by County of CPS Case Origin, Age 16-26

Data Source: California Child Welfare CWS/CMS 2018 Quarter 1 Extract, April 1 2018

County	Youth Age				% Penetration		
	16-17	18-21	21-26*	Total	50%	60%	75%
California	6,101	7,222	6,662	19,985	9,992	11,991	14,988
Alameda	216	341	279	836	418	501	627
Alpine	-	-	-	-	-	-	-
Amador	8	8	8	24	12	14	18
Butte	57	51	54	162	81	97	122
Calaveras	11	17	14	42	21	25	32
Colusa	1	1	1	3	2	2	2
Contra Costa	146	157	152	455	227	273	341
Del Norte	8	2	5	15	8	9	11
El Dorado	40	40	40	120	60	72	90
Fresno	204	181	193	578	289	347	433
Glenn	12	9	11	32	16	19	24
Humboldt	44	39	42	125	62	75	93
Imperial	35	29	32	96	48	58	72
Inyo	1	-	1	2	1	1	1
Kern	172	217	195	584	292	350	438
Kings	40	52	46	138	69	83	104
Lake	15	18	17	50	25	30	37
Lassen	2	3	3	8	4	5	6
Los Angeles	1,882	2,318	2,100	6,300	3,150	3,780	4,725
Madera	33	18	26	77	38	46	57
Marin	15	10	13	38	19	23	28
Mariposa	4	4	4	12	6	7	9
Mendocino	33	30	32	95	47	57	71
Merced	68	83	76	227	113	136	170
Modoc	2	1	2	5	2	3	3
Mono	-	-	-	-	-	-	-
Monterey	44	38	41	123	62	74	92
Napa	12	23	18	53	26	32	39
Nevada	4	8	6	18	9	11	14
Orange	259	330	295	884	442	530	663
Placer	35	44	40	119	59	71	89
Plumas	5	2	4	11	5	6	8
Riverside	363	408	386	1,157	578	694	867
Sacramento	288	411	350	1,049	524	629	786
San Benito	5	9	7	21	11	13	16
San Bernardino	624	479	552	1,655	827	993	1,241
San Diego	241	318	280	839	419	503	629
San Francisco	128	176	152	456	228	274	342
San Joaquin	182	232	207	621	311	373	466
San Luis Obispo	52	70	61	183	92	110	137
San Mateo	44	73	59	176	88	105	132
Santa Barbara	36	77	57	170	85	102	127
Santa Clara	159	215	187	561	281	337	421
Santa Cruz	18	47	33	98	49	59	73
Shasta	44	46	45	135	68	81	101
Sierra	-	-	-	-	-	-	-
Siskiyou	6	7	7	20	10	12	15
Solano	48	61	55	164	82	98	123
Sonoma	55	90	73	218	109	131	163
Stanislaus	105	84	95	284	142	170	213
Sutter	16	15	16	47	23	28	35
Tehama	16	27	22	65	32	39	48
Trinity	5	4	5	14	7	8	10
Tulare	116	114	115	345	173	207	259
Tuolumne	5	16	11	32	16	19	24
Ventura	70	94	82	246	123	148	185
Yolo	47	50	49	146	73	87	109
Yuba	19	21	20	60	30	36	45

Table 2

Foster Youth and Former Foster Youth by County of CPS Case Origin, Age 11-26

Data Source: California Child Welfare CWS/CMS 2018 Quarter 1 Extract, April 1 2018

County	Youth Age					% Penetration		
	11-15	16-17	18-21	21-26*	Total	50%	60%	75%
California	12521	6,101	7,222	6,662	32,506	16,253	19,503	24,379
Alameda	298	216	341	279	1,134	567	680	850
Alpine	0	-	-	-	-	-	-	-
Amador	9	8	8	8	33	17	20	25
Butte	125	57	51	54	287	144	172	215
Calaveras	20	11	17	14	62	31	37	47
Colusa	10	1	1	1	13	7	8	10
Contra Costa	276	146	157	152	731	365	438	548
Del Norte	21	8	2	5	36	18	22	27
El Dorado	67	40	40	40	187	94	112	140
Fresno	529	204	181	193	1,107	553	664	830
Glenn	12	12	9	11	44	22	26	33
Humboldt	114	44	39	42	239	119	143	179
Imperial	98	35	29	32	194	97	116	146
Inyo	2	1	-	1	4	2	2	3
Kern	384	172	217	195	968	484	581	726
Kings	87	40	52	46	225	113	135	169
Lake	36	15	18	17	86	43	51	64
Lassen	12	2	3	3	20	10	12	15
Los Angeles	4088	1,882	2,318	2,100	10,388	5,194	6,233	7,791
Madera	79	33	18	26	156	78	93	117
Marin	19	15	10	13	57	28	34	42
Mariposa	6	4	4	4	18	9	11	14
Mendocino	62	33	30	32	157	78	94	117
Merced	126	68	83	76	353	176	212	264
Modoc	9	2	1	2	14	7	8	10
Mono	0	-	-	-	-	-	-	-
Monterey	84	44	38	41	207	104	124	155
Napa	27	12	23	18	80	40	48	60
Nevada	6	4	8	6	24	12	14	18
Orange	487	259	330	295	1,371	685	822	1,028
Placer	59	35	44	40	178	89	107	133
Plumas	7	5	2	4	18	9	11	13
Riverside	687	363	408	386	1,844	922	1,106	1,383
Sacramento	531	288	411	350	1,580	790	948	1,185
San Benito	9	5	9	7	30	15	18	23
San Bernardino	1405	624	479	552	3,060	1,530	1,836	2,295
San Diego	458	241	318	280	1,297	648	778	972
San Francisco	167	128	176	152	623	312	374	467
San Joaquin	358	182	232	207	979	490	587	734
San Luis Obispo	82	52	70	61	265	133	159	199
San Mateo	53	44	73	59	229	114	137	171
Santa Barbara	86	36	77	57	256	128	153	192
Santa Clara	232	159	215	187	793	397	476	595
Santa Cruz	47	18	47	33	145	72	87	108
Shasta	87	44	46	45	222	111	133	167
Sierra	0	-	-	-	-	-	-	-
Siskiyou	18	6	7	7	38	19	23	28
Solano	104	48	61	55	268	134	161	201
Sonoma	131	55	90	73	349	174	209	261
Stanislaus	236	105	84	95	520	260	312	390
Sutter	46	16	15	16	93	46	56	69
Tehama	41	16	27	22	106	53	63	79
Trinity	17	5	4	5	31	15	18	23
Tulare	263	116	114	115	608	304	365	456
Tuolumne	14	5	16	11	46	23	27	34
Ventura	164	70	94	82	410	205	246	308
Yolo	78	47	50	49	224	112	134	168
Yuba	37	19	21	20	97	49	58	73

Appendix B

LifeLine Foster Youth Pilot – DRAFT APPLICATION

Date: _____ (Month, Day, Year)

This contract is made between iFoster Inc. and Youth Applicant or their Caregiver identified below, in consideration of the terms and conditions agreed upon by both parties, the mutual promises in this agreement are being acknowledged.

Youth First Name	
Youth Last Name	
Date of Birth (month, day, year)	
Zip Code Youth Lives In	
Ship To Street Address	
Ship To Unit / Apt.	
Ship To City	
Ship To State	
Ship To Zip Code	
Phone Number Youth can be reached at	
Alternative Number (i.e. caregiver, social worker, mentor)	

Youth eMail	
--------------------	--

Does Youth Currently have Boost Mobile Service in his/her name?	Circle either: YES or NO If YES, phone number associated with this service:
Circle Appropriate Status	In-High School In College Out-of-School – Working or Not Working

The Applicant pledges the following:

- Applicant will not sell or give away the smartphone.
- Applicant acknowledges that no replacement smartphones will be provided if original smartphone is stolen, lost or damaged.
- Applicant may bring their own device (BYOD) as long as it is approved by Boost Mobile (a list of approved devices will be provided by iFoster when a youth wished to BYOD). A BYOD phone can be used at the start of service and as a replacement device if the provided device is broken, lost or stolen.
- Applicant will read the **[insert name of manual]** and take care of their smartphone.
- Applicant understands that the smartphone comes with free cellular service that includes:
 - Unlimited Talk
 - Unlimited Text
 - Unlimited Data with 3G High Speed Data
 - Hotspot capability with data extracted from high speed data
 - SD video
- Applicant understands that they can purchase
- Applicant will call iFoster at 1-855-936-7837 when they receive their device to activate service.
- Applicant will call or email tech support (1-855-936-7837 or xxx@ifoster.org) if they encounter any hardware or service issue with their smartphone or cellular service.
- Applicant understands that this is a pilot program that may only be available for two years with no guarantee that this program continues beyond the pilot period.

iFoster Inc. pledges the following terms:

- iFoster **or Boost Mobile or ???** will provide Applicant with a functioning smartphone for their sole use.

- iFoster **and/or Boost Mobile??** will provide a **[insert name of manual]** with the smartphone to help the Applicant take care of their phone, understand safe communication and Internet usage and know who to contact in the case of any phone or cell service issues.
- iFoster will provide ongoing, free tech support via toll free (1-855-936-7837) or via email (xxx@ifoster.org), for the entire time the pilot program is underway.
- iFoster reserves the right to take back the smartphone should the Applicant fail to fulfill their commitments as outlined below.

If the Applicant does not fulfill the above obligations and/or for reasons determined by their social worker or attorney, the Applicant will be required to return their smartphone to iFoster or iFoster's local designee. Additionally, Applicant may be asked to participate in a survey asking them to provide feedback on the program and the benefits (if any) of having their own smartphone and unlimited cellular service including academic, social connections and well-being. Participation in the survey is voluntary, but would help iFoster, Boost Mobile, and the California Public Utilities Commission assess the value of the pilot program, improve the CA Lifeline program and provide valuable information on the need for LifeLine service for foster youth.

Youth 18 and over sign below

Youth under 18, Caregiver, Case Worker or Attorney must also sign below

Applicant (youth):

Co-Signor (if under 18):

Signature: _____

Signature: _____

Print Name: _____

Print Name: _____

Date: _____

Date: _____

Referring Agency

Agency Name	
Referring Party Name (name of social worker, case worker, attorney, CASA, etc)	
Phone Number	
eMail Address	

☐

Youth Applicant does not currently have a court-order against having a smartphone, cellular service, or other Internet-connected device.

☐

If Youth Applicant is a Minor, Youth's Caregiver approves of the Youth having their own smartphone with cellular service. (Mark N/A if not applicable)

☐

If Youth Applicant lives in a Group Home (Congregate Care) that the Agency responsible for the Group Home approves of the Youth having their own smartphone with cellular service and that proper protocols are in place to ensure the safe storage of the smartphone when the Youth is not in on premise. (Mark N/A if not applicable)

☐

I understand that should the Youth Applicant not use the smartphone as outlined in this agreement, iFoster, one of its designees, or my Agency, or one of its designees can remove the smartphone from the Youth. In the case of removal, iFoster will be immediately notified whereupon service will be terminated and the Agency will return the smartphone to iFoster.

Appendix C

iFoster Information Release Consent Form - DRAFT

Instructions

I authorize iFoster to release to, and discuss with the iFoster's program partners for LifeLine cell phone service pilot (California Public Utilities Commission and Boost Mobile), any of the below listed information required to apply for the specific program or programs I want. By submitting my completed application form for a specific program to iFoster, I authorize iFoster to act on my behalf, to enroll me in the program, to share necessary personal information from the list below, and to provide me with regular updates on the status of my application.

iFoster will only share the minimum required information necessary to apply for the specific program you want. iFoster will not share any information with partners for programs you do not specifically request iFoster to apply for on your behalf.

Information Release Form

I authorize iFoster to release any of the following information to specific program partners for LifeLine cell phone service. My receiving a completed application for a specific program from me, I allow iFoster to release to and discuss with the program partner(s) the necessary subset of information from the information I select below.

Please check all that apply:

Personal Information	YES
Member ID (assigned by iFoster when application approved)	
Date of Birth	
Ward of the Court Letter or Dependency Letter to prove eligibility	
Zip Code you reside in	
Shipping Address	
Phone Number if you are an existing Boost Mobile Customer	
New Phone Number (when you get your new phone)	
Account PIN (for new service)	
Secret answer for password / pin retrieval (for new service)	

I understand my rights:

1. I authorize the disclosure of the above indicated information for the purpose listed. This Information Release Consent is voluntary.
2. I have the right to revoke this Information Release in writing to iFoster (email, fax or mail). The Information Release will stop on the date my request is received, except for action already taken, or if this Information Release was obtained as a condition of insurance, enrollment or eligibility.
3. I understand that I am signing this Information Release voluntarily and there are many iFoster programs that I have access to which do not require the release of information. I understand that I will continue to

have access to these programs if I choose to not sign this release. However, there may be some programs which I will not have access to since these programs require some, if not all, the above requested information.

4. I understand a copy of this signed Informed Release will be posted to my personal iFoster Digital Locker for my personal records and use.

Signature of Youth Applicant

Print Name of Youth Applicant

Date

**Signature of Caregiver for Minor Applicant
Applicant**

Print Name of Caregiver for Minor

Date